

# **Group Health** & Life Plan

This insurance plan offers its members the unique opportunity to access the best health care services through our LifeCare Provisor Plan.

This plan gives you unlimited access to one of the largest Preferred Provider Organisations (PPO) in the region. There are over 450 providers to choose from with limited up-front payment for medical treatment. No claim forms to be submitted. With Provisor you even have the option of using practitioners and facilities outside the network.

Our Medical Insurance Plan, secures you and your family against the high cost of medical care and the serious financial burdens which accompany it. At Guardian Life, we understand your unique needs for health insurance and medical services.

We are confident that our LifeCare Provisor plan will meet your specific medical and financial needs.

## Schedule of Benefits

## COMPREHENSIVE MAJOR MEDICAL BENEFITS

Major Medical Maximum Benefit

\$500,000.00

Benefit Period

Members Under Age 60 Members Age 60 and Over 3 Years Lifetime

Deductible Per Calendar Year:

Members Under Age 60 Members Age 60 and Over Maximum Number of

\$300.00 Per Person \$500.00 Per Person

Deductibles Per Family

3

Co-Insurance

80%-20%

Doctors' Visits

Office At Home/ In Hospital Maximum Per Disability \$200.00 \$300.00

1 Visit Per Day

\$350.00

\$450.00

1 Visit Per Day

Specialist' Visits

Office At Home/ In Hospital Maximum Per Disability

Psychiatric Services

\$350.00 Visit Maximum Calendar Year Maximum 20 Visits

Physiotherapy

\$150.00 Visit Maximum Calendar Year Maximum 20 Visits

Acupuncture Benefit (must be performed

by licensed Physician)

\$200.00 Maximum per Consultation Calendar Year Maximum 20 Visits

Chiropractic Benefit (The Chiropractor must be a member of the Chiropractic Association of T&T (CATT) and authorized/referred by an attending Physician)

Maximum per Consultation Calendar Year Maximum

\$200.00 20 Visits Surgical Benefit

Disability Maximum 80% of UCR 25% of Surgical UCR Anesthesia Benefit

Hospital Daily Room & Board Limit

\$800.00 Local Maximum Overseas 80% of UCR

(semi-private room)

Intensive Care Unit

Local Maximum \$1,600.00 Overseas 80% of UCR

Miscellaneous Hospital

Expenses 80% of UCR

Home Nursing Care

(Medically prescribed home nursing by a registered nurse following hospitalization due to serious accident/illness)

\$250.00

30 Days

80%-20%

Maximum per Day

Maximum no. of days per illness

Prescription Drugs

(Controlled/Antibiotics) 80%-20%

Diagnostic/X-ray/Lab

Dialysis/Chemotherapy/

80%-20% Radiotherapy

Maternity

(Subject to deductible, No Co-Insurance)

\$4,000.00 Normal Delivery Caesarean Section \$8,000.00 Dilation & Curettage \$2,000.00 Pre-Natal Maximum

(included in Maternity

\$1,000.00 Maximum)

Conception date must be at least 30 days from inception of coverage. Waiting Period -10 Months from inception of coverage

## **Schedule of Benefits**

Calendar Year Maximum (subject to UCR and Co-Insurance) \$100,000.00

Airfare Benefit

Maximum per Trip

\$4,000.00

Maximum Trips per

2 Calendar Year

80%-20% Co-Insurance Factor

Emergency Air Ambulance

Maximum Trips Per

Calendar Year

Repatriation of Mortal Remains Lifetime Maximum

TT\$20,000.00 100% of UCR

\$1,000.00

US\$18,000.00

Emergency Ground Ambulance

**Emergency Accident in Hospital** 

Maximum Benefit

\$1,000.00 80%-20%

Co-Insurance

Preventative Care Benefits

Calendar Year Maximums

Comprised of:

Annual Medical Examination Services must be provided by a

Physician and include **Blood Pressure Testing** 

Respiratory Testing Complete Urinalysis

Complete Blood Testing

Glucose Testing

Annual Lipid Profile

Annual Mammogram for Females Annual CA125 Test for Ovarian Cancer

(for High Risk Women as recommended

by a Physician)

Annual Pap Smear

Annual Test Prostate Cancer Annual Glaucoma Test

Vaccinations/Immunization

for children up to age 5

Only 1 Doctor Visit is payable for 1 Preventative Benefits per Calendar Year

Durable Medical Equipment/Prosthesis Calendar Year Maximum \$10,000.00

Organ Transplants Lifetime Maximum

50% of Major

Medical Maximum

(subject to UCR and Co-Insurance)

Mental & Nervous Disorder

Lifetime Maximum \$25,000.00

HIV/AIDS

Lifetime Maximum \$50,000.00

**Dental Care Benefit** Maximum Benefit

\$3,000.00 per Calendar Year

Deductible

\$100.00 per Calendar Year Co-Insurance Factor 80%-20%

Waiting Period

3 months (New Entrants)

Vision Care Benefit

Maximum Benefit per Calendar Year \$1,500.00 Deductible per Calendar Year \$100.00 Co-Insurance Factor 80%-20% Contact Lenses not medically required \$750.00 Waiting Period (New Entrants) 3 months

Basic Life

Members Under age 60 \$50,000.00 \$25,000.00 Members Age 60 and Over

Accidental Death and Dismemberment (AD&D) \$50,000.00

Members Under age 60 Members Age 60 and Over N/A

Life Coverage reduces by 50% at age 60 AD&D coverage terminates at age 60

Group life benefit is applicable to the primary member only.

## **Expenses Not Covered** PRE-EXISTING CONDITIONS

Pre-existing conditions are defined as conditions that were in existence before the cover was effective whether the insured was aware of it or not, and for which he/she may or may not have received advice or treatment.

"Limitations" New Groups: This limitation applies only during the first twelve (12) months of a Covered Insured's Coverage Insurance unless exclusion has been placed on insured's coverage.

Expenses incurred before the effective date of coverage. Cosmetic or plastic surgery unless necessitated by accidental injury incurred while covered under this plan.

## FREQUENTLY ASKED QUESTIONS

#### What is the Deductible?

This is the dollar amount of covered expenses for which the Insured is responsible before benefits are payable under the major medical plan.

#### What is Co-Insurance?

Under your Major Medical plan, the co-insurance is: 80% up to Maximum Benefit stated in the Schedule.

## What are Reasonable & Customary Charges (R&C)?

These are charges or fees determined by the insurer to be the general rates charged by providers who render or furnish treatments, services or supplies to persons who reside in the same area; and whose injury or illness is comparable in nature and severity.

For example, if a doctor charges \$3,000.00 for a surgical procedure and the normal level of fees for the procedure is \$2,000.00, then the plan will reimburse you based on the charge of \$2,000.00.

## What is the timeframe for submission?

All claims must be submitted to the insurer within 90 days of the date the service was rendered.

## What is Pre-Certification?

Pre-certification is a notification of anticipated or scheduled medical services that is required in advance of the medical treatment.

All expenses for surgery must be Pre-certified.

#### **TERMS & CONDITIONS**

- 1 For Credit Unions with less than 1,000 Financial Members, a minimum of 100 members or 20% participation is required to
- 2 For Credit Unions with 1,000 or more Financial Members, a minimum of 250 members or 10% participation is required to
- 3 Open Enrolment Period of 60 days from plan effective date will be provided.
- 4 Members age 60 and over can only join the plan during open
- 5 Member can join the plan up to age 59, subject to underwriting requirements as advised by Guardian Life of The Caribbean Upon attainment of age 60 they would be transferred to the corresponding "Senior Members" plan.
- 6 Ratio of "Senior Members" must not exceed 25% of total
- Plan subject to termination at renewal if participation requirements are not met.
- 8 A member's coverage does not begin until confirmed by Guardian Life of The Caribbean.
- 9 Claims payments for Members will only be available via ACH directly to the account of the Member. It is imperative that the correct account information and supporting documents are provided at time of application.
- 10 All pre-existing conditions will be excluded for coverage. A pre-existing condition is defined as follows: "Pre-Existing Condition shall be deemed to refer to any:
- (a) Condition resulting from illness or injury for which a covered person has received consultation, medical treatment, services, supply or drug prescription for a diagnosis that existed prior to the effective date of coverage whether or not the insured was aware or diagnosed prior to the effective date of coverage or reinstatement of coverage.
- (b) A condition for which symptom and/or sign of illness, if presented to a physician would have resulted in the diagnosis of illness or medical condition.

## About Guardian Life of The Caribbean Ltd

Guardian Life of The Caribbean Ltd is the Life, Health and Pensions service provider of Guardian Group, the number one insurance and financial services group across the English and Dutch Caribbean.

Guardian Life of The Caribbean Ltd provides integrated financial services for the discerning customer and underwrites all classes of long-term (individual and group) life, health and pensions insurance business.

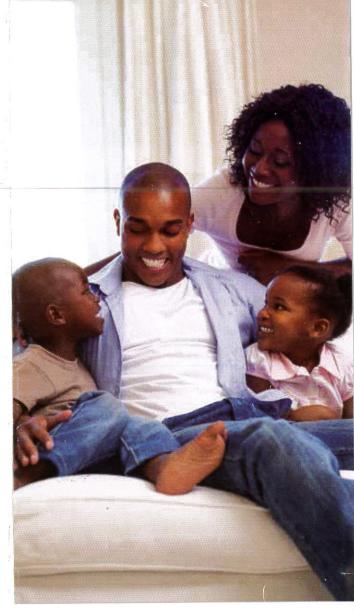
The Company has been rated A-Excellent by AM Best, the most respected global credit rating agency, with a focus on the insurance industry worldwide.

For more information on Guardian Group you can call 800-5433 or visit www.myguardiangroup.com

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# **SFCCU Credit Union** Group Health & Life Plan









